

1. Shop online kmart.com/toybook
2. Visit your local Kmart store
3. Order by phone 1-800-865-3719

Know what you want? Go to kmart.com/toybook, enter the item number and click Go. Most items available through December 24, 2015. Catalog prices reflect merchandise only. Please note that applicable shipping and handling charges, plus state and local taxes will be added to your order. Catalog/Internet Only items are available online or by calling 1-800-865-3719. For the Kmart store nearest you, call 1.866.KMART4U (1-866-562-7848) or visit kmart.com.

Sale Pricing

The catalog reflects regular pricing (unless otherwise stated), however, most of the items go on sale throughout the season – please check online, in-store or call for possible sale prices on items in the catalog. Does not include other Promotional Pricing and Clearance items.

Out Of Stock Substitution Policy

If an item is out of stock, we'll tell you when you place your order. If we don't think we can fill the order within 30 days, we'll ask if you still want the item when it becomes available. In some cases, we may offer a substitute of equal or greater value at the same price as your original order. If a substitute is not available and additional stock cannot be obtained, we will let you know that we will cancel your order. We reserve the right to limit quantities to properly serve all our customers.

Your Privacy

Kmart Catalog may share limited order information, such as our mailing lists and your summarized transactions, with carefully screened third parties whose products or services may interest you. If you prefer to have your information withheld, or would like to stop receiving our specialty catalogs, please write us at: Kmart Catalogs, List Maintenance-Privacy, 7100 Westown Pkwy., West Des Moines, IA 50266.

Catalog Terms Of Service

Kmart does not guarantee that the information in this catalog does not contain errors, inaccuracies or omissions. Such errors, inaccuracies or omissions may relate to pricing, product description, and/or availability. Kmart reserves the right to correct any error, inaccuracy or omission or to update content without prior notice to you.

Warranty Information

If you'd like a free copy of a warranty before you order, state the catalog item number, page number and a description of the item.

Mail Your Warranty Request To:

Kmart Toy Catalog
Customer Service Warranties
P.O. Box 9145
Des Moines, IA 50306-9145

90-Day Guarantee / Easy Returns

Return Policy: see kmart.com for details. All returns and exchanges must be in the original packaging and contain all the original accessories. Some items, including music, movies, computer software, video games, and sports/ toy collectibles, cannot be returned if they have been opened.

For other items, including folding guest beds, air/inflatable beds, continuous air bouncers, water slides, pools, gas powered lawn equipment, power tools, scooters over \$149.99, specialty occasion clothing, video camera/camcorders, handbags, jewelry and watches, if the original packaging has been opened or tags and/or labels have been removed the items will only be exchanged with an identical item or a substantially similar item of equal value. Replacement products obtained in an exchange transaction will only be exchanged and are not eligible for a refund. Returns and exchanges are not allowed on any prescription drugs and special order jewelry.

Refunds will be issued in the original method of payment online and in the store, with the exception of purchases made in the store by check refunds which will be given as cash. After the relevant time period, within which an eligible return or exchange may occur, has elapsed, we will offer a repair service by the manufacturer. We suggest you call 1-800-434-8438 for automated information on the manufacturer repair and warranty policies.

Price adjustments will be given on prior Kmart purchases within 7 days of purchase. You must present your original sales receipt /email to receive the adjustment. Price adjustments will not be given on holiday merchandise or merchandise that is on clearance.

REFUNDS WILL NOT BE GIVEN WITHOUT RECEIPT / EMAIL CONFIRMATION.

Customer service will need to help you with oversized, perishable, damaged or defective items, so please give us a call at 1.866.KMART4U (1-866-562-7848), or send an email to help@customerservice.kmart.com.

Speedy Refunds

We'll process your refund right away—within 30 days at the absolute most. It will:

- Be in the same form of payment
- Equal the "total unit price" of the items printed on your packing slip
- Exclude shipping and handling (unless there was a shipping mistake), gift wrap and other service charges

Exceptions:

- Autographed collectibles
- Personalized items
- Any opened software, CDs, CD-Roms, computer games, DVDs and videos
- Any opened baseball bat (which can be returned directly to the manufacturer)

Unfortunately, these types of items aren't returnable unless we made a mistake in your order or in shipping. In that case, just call 1.866.KMART4U (1-866-562-7848).

How It Works

The instructions below are designed to expedite the return of your merchandise. Each of the steps below must be followed in order for Kmart to provide you with a satisfactory experience.

Return By Mail

1. Place the item securely in the original package, if possible, keeping jewelry and other items separate.
2. Include all paperwork, parts and accessories.
3. Fill out the bottom of the packing slip, including the reason for your return, and put it in the package.
4. Put the return address label from the packing slip over your original shipping address on the package.
5. Insure your package and keep a copy of the tracking number.
6. Please don't send C.O.D.; we can't accept it.

All shipped items (UPS, U.S. Postal Service, etc.) can be returned by mail using the packing slip provided.

Returning to a Kmart Store

Please be sure to follow the return processes and procedures enclosed on the packing slips with these items.

1. Place the item securely in the original package, if possible, keeping jewelry and other items separate.
2. Include all paperwork, parts and accessories.
3. Fill out the bottom of the packing slip, including the reason for your return, and put it in the package.
4. Bring your package and packing slip to the Customer Service desk at your nearest Kmart store.

Contact Customer Service

To best serve our customers, products may be shipped to you from other Sears Holdings companies or from other retailers. Please be sure to follow the return processes and procedures enclosed on the packing slips with these items. Product shipped from sears.com may be returned to any Sears Full-line store. Exceptions: Return tires to a Sears Auto Center. Follow packing instructions for Customized Jewelry.

For oversized, perishable, damaged or defective items, including carton damage, have this information handy from your confirmation email:

- Order number
- Item number
- Tracking number
- Your email address
- Your phone number

Need help? Call 1.866.KMART4U (1-866-562-7848).

Oversized Item Returns

We cover shipping charges on returned Oversized Items only if the item arrives at the designated shipping address defective or damaged. We do not cover shipping charges on Oversized Items that are returned due to "buyer's remorse." Please note: shipping charges can be expensive for Oversized Items.

Follow these steps to return an Oversized Item: The item(s) must be unassembled and packaged securely. If possible, please package item(s) in original package. Fill out the bottom of the packing slip, including the reason for your return, and put it in the package. Contact a Customer Service Specialist to receive instructions on arranging for a freight delivery company to pick up your item(s). Please have your order number available when you call. You must be home at the time of pick-up and the item(s) must be at the door for the freight driver. You can expect a refund in the same form of payment originally used for purchase within 30 business days of our receiving the item(s). You will be refunded the shipping cost if the return is a result of a manufacturer error or our error. Please note: If there is extensive damage to an item upon delivery, call a kmart.com Customer Service Specialist immediately at 1.866.KMART4U (1-866-562-7848).

Kmart No Money Down Layaway:

Offer valid in-store and online on new layaway contracts through 11/29/2015. No down payment required in store. One penny down required online. No down payment required at contract initiation. Service and cancellation fees apply. No cancellation fee in Ohio. All fees nonrefundable. Requires biweekly payments. Total layaway contract amount spread over 4 biweekly payments for an 8-week contract or 6 biweekly payments for a 12-week contract. Maryland, Washington D.C. and online offer 8-week contracts only. 12-week layaway option available in-store only on purchases of \$300 or more. Not available at all stores. See store or kmart.com/layaway for details.

Shop Your Way®

Members earn points on qualifying purchases, excluding sales taxes and other fees. Subject to full program terms available at www.shopyourway.com. Extra points are inclusive of, and not in addition to, any base points earned on qualifying purchases. When extra point offers are combined, total points earned will be less than the combined point totals for each individual offer. See shopyourway.com for details.

Rain Checks

Except as noted, rain checks will be issued upon request when advertised items are unavailable, or we may offer you a comparable-quality item at a comparable price. Rain checks are not offered for online items. Limited quantity offers and items not normally available at your Kmart store are excluded from rain checks. Price reductions are off everyday low prices unless otherwise indicated. Prices may vary in some stores due to local factors. Advertised prices are subject to state and local taxes, deposits and fees. We reserve the right to limit purchases to normal retail quantities. Shop these products at our Kmart, Big Kmart and Kmart SuperCenter locations.

Free In-Store Pickup

Product must be available for purchase online and marked as available for in-store pickup. See kmart.com or Customer Service for more details.

Store To Home

If we can't find what you're looking for, we'll ship it to you for free. Free shipping offer is available on qualifying mailable purchases under 150 lbs. Items must be marked "Sold by Kmart" or "Sold by Sears" online to be eligible. Not available in Alaska, Hawaii, Puerto Rico or on international orders. See Customer Service for full details.

Shop Online and Pay In Store

Now you can reserve your item online, pay however you wish in store (cash, check, credit card or gift card) and leave with your order (or shipment confirmation). Eligible items only. Items are reserved for 48 hours. See kmart.com or Customer Service for full details.

Fab 15 Sweepstakes

Get your chance to win all of the Fab 15 Toys. Sweepstakes offer available for Shop Your Way members. NO PURCHASE NECESSARY. A PURCHASE DOES NOT IMPROVE YOUR CHANCES OF WINNING. MANY WILL ENTER, FEW WILL WIN. See Page 2 for details.

